

NORTH AREA COUNCIL
Project Performance Report
Q1 2017/18 (April – May 2017)

September 2017

INTRODUCTION

North Area Council Priorities

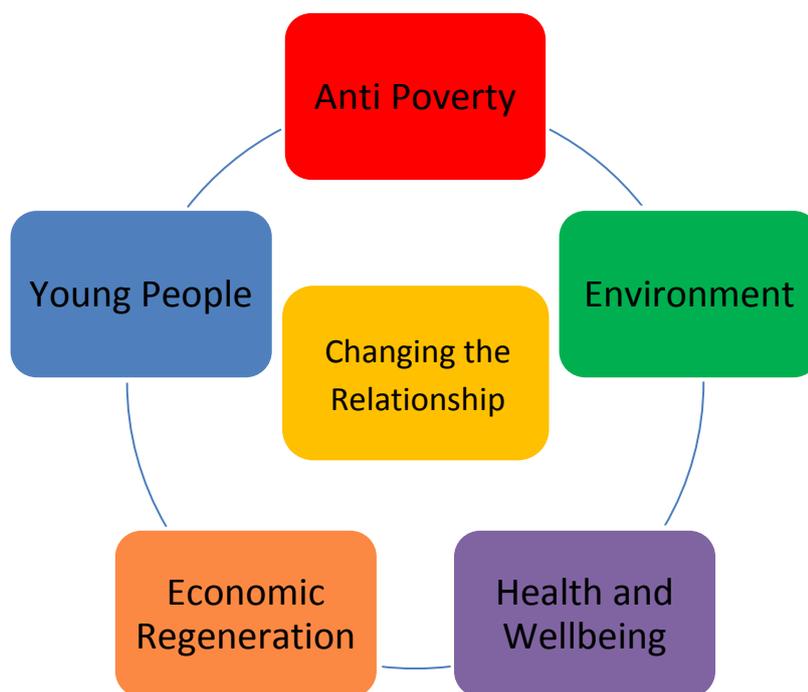


Table 1 below shows the Provide that have now been appointed to deliver a series of services that address the priorities and deliver the outcomes and social value objectives for the North Area Council. A number of projects are still in the development phase.

	Service	Provider	Contract Value/length	Contract start date	Updates
Anti-Poverty	Financial Inclusion Service	CAB & DIAL	£148,120 2 years	14 th September 2015	Project performing well
Anti-Poverty	Financial Inclusion Service	CAB & DIAL	£190,000 2 years (+1yr)	14 th September 2017	Contract Inception
Young People	Summer Holiday Internship 2014	C&K Careers	£39,410 9 months	April 2014	Contract Completed
Young People	Summer Holiday Internship 2015	C&K Careers	£45,000 18 months	9 th March 2015	Contract Completed
Young People	Summer Holiday Internship 2016	C&K Careers	£31,550 18 months	1 st March 2016	KIT Period
Environment	Environmental enforcement	Kingdom Security	£ 54,771 1 year + £81,844 8 months	4 th August 2014 August 2015 – March 2016	Contract Completed

Environment	Environmental enforcement	Kingdom Security	£120,640 per annum (1yr+1yr+1yr)	1 st April 2016	Current dissatisfaction expressed
Environment	Clean & Green Community Development	Forge c/o Anvil CIC	£150,192 2 years	14 th September 2015	Value for money currently being monitored
Environment	Clean & Green Community Development	Twiggs Grounds Maintenance Ltd	£169,932 2 year (+1 year)	2 nd October 2017	Contract Inception
Economic Regeneration	Small Business Development Survey	Barnsley Business and Innovation Centre	£2,250 £5,000 - 6months	Aug 2016 April 2017	Survey Biz Surgeries
Health and Wellbeing	Healthy Eating Project	South and West Yorkshire (NHS) Foundation Trust	£98,893 18 months	16 th October 2014	Discontinued April 2016

PART A - OVERVIEW OF PERFORMANCE

4 contracts have formally completed their contract monitoring/contract management reporting for Q1 2017/18. The following tables therefore reflect the overview of performance of **4 live contracts only**. These contracts are:

- C&K Careers 2016 – Year 3
- Kingdom Security – Contract 2, Year 2 Q1
- Forge – Year 2, Q3
- CAB & DIAL Year 2, Q3

Anti-Poverty

Performance Indicator	Target	Achieved to date
Number of financial / debt settlements negotiated		92
Cases of homelessness prevented		28
Overall benefit gain in £		£2,885,290

Young People

Performance Indicator (combined with North East)	Target	Achieved to date
Summer internship to be delivered over summer 2016	90	71%
Development of five year plans tailored to the needs of students who attended	60	95%
Improved confidence about the future	60	74%

Environment: Enforcement

Performance Indicator	Target	Achieved to date
Patrol Hours completed	1830	-
No of litter and dog fouling operations	4	75%
No of litter and dog fouling FPNs issued (this quarter)	N/A	147
No of parking PCNs issued (this quarter)	N/A	117
Payment rate for dog fouling and litter FPNs	N/A	74%
Payment rate for parking PCNs	N/A	-

Health and Wellbeing

Performance Indicator	Target	Achieved to date
Local residents experienced improved health and wellbeing		68%
Local people feel more able to manage their own affairs		61%

PART B - SUMMARY PERFORMANCE MANAGEMENT REPORT FOR EACH SERVICE

C&K Careers

	RAG
Young People	
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

Background

Following the success of the 2014 and 2015 Summer Holiday Internship programmes focusing on employability skills for under 16s, Barnsley MBC North, North East and South Area Councils re-commissioned a 2016 programme. Two week blocks were to be provided during the summer holidays to Year 10 students catering for up to 135 young people who reside in the area covered by these Councils. The overarching purpose of the programme was 'providing knowledge and greater understanding of the work environment and allowing young people to experience a work placement and benefit from preparation workshops, thus improving their employment prospects'.

Tangible outputs delivered during the programme include the drawing up of 5 year plans for the future and preparation of CVs which were done in the summer workshops and will be updated through work with the C&K Careers Adviser linked to schools during the keeping in touch period.

Week 1 - Employability Training

- Day 1 – getting to know you, Buzz personality test
- Day 2 – CV production
- Day 3 – Interview skills
- Day 4 Team building & communication consolidation activities
- Day 4 – 1to1 Guidance Interview and 5 year plan

The principal outcomes required by the programme were **that young people should feel capable of achieving their potential and increased confidence and self-esteem** together with the **development of IKIC competencies** and of employability skills.

The entire focus of this programme has been on enabling the students to develop the skills and confidence to take responsibility for their futures. The informal feedback, together with reported moves towards further work/training collected during the programme indicates that this is happening:

- *I know how to be a good worker*
- *It has really helped doing CVs and interviews, and getting to know new people*
- *It has made me look forward to going to work. I would like a good job in the future*
- *It has widened my horizons*
- *I will probably work harder at school to get where I want to be*
- *Now I have this knowledge and experience I feel I can draw upon it and use it in the future. I am motivated to follow a career path in graphic design*
- *Before the internship I was undecided between social work and office work. Now I am focussed on getting a business admin apprenticeship after Year 11*
- *I have realised how important education is. It was an eye opener to see what factory work is like.*
- *I have learned what I am capable of; realised the type of route I want to follow; learned I can get up and get to places; I have been tired but I have persevered*
- *I feel that I will keep on track so that I can achieve my goals – keep out of trouble and keep my head down*

2016 outcomes so far:

- One student has been offered a Saturday job at a Care home
- One has now managed to get a part time job
- One student was very impressive at Ardagh Glass and they said they would bear him in mind for an apprenticeship in mechanical engineering
- Berneslai Homes told all their students to keep an eye out for possible apprenticeships; most students said that the placement had confirmed their choice of doing an apprenticeship in construction/ electrical.
- One student has been offered further work experience at Cranswick Convenience Foods when he turns 16.
- One student has received a really positive employer reference that she will be able to use for future job hunting
- One student was offered part time work from her placement at Asda, however, due to the distance to the particular store (Morley, Leeds) it isn't practical to take up.
- Cannon Hall have offered their student a part-time job
- One student is now volunteering as a result of the programme.
- Two students are now actively seeking part time work
- One student is now actively seeking a voluntary position

Kingdom Security - Quarter 1 report received on July 2017

<div style="background-color: green; color: white; padding: 5px; text-align: center; border-radius: 10px; margin-bottom: 5px;">Clean and Green</div> <div style="background-color: purple; color: white; padding: 5px; text-align: center; border-radius: 10px; margin-bottom: 5px;">Health and Wellbeing</div> <div style="background-color: orange; color: white; padding: 5px; text-align: center; border-radius: 10px;">Economic Regeneration</div>		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	●
	Milestones achieved	●
	Outcome indicator targets met	●
	Social value targets met	●
	Satisfactory spend and financial information	●
	Overall satisfaction with delivery against contract	●

NARRATIVE UPDATE

The North Area is contracted to 4 x officers, this equates to 1830 hours over quarter, achieved is 1830 hours which is 100% of the contracted hours.

To date 147 FPN's and (117 PCN's for parking) have been issued in the area. 141 of these have been for littering offences and 6 for dog fouling offences. Civica shows that to date 74 % of the revenue will be raised from the notices in the North area. Officers spending more time concentrating on The dog fouling element of our work. To date this quarter complaints / operations are on going and continue to be reported and attended. We have been met with an increase in specific witness information re offenders. We offer on the first instance an FPN to allow the individual to discharge their liability rather than have us compile a witness statement and a file for prosecution at court.

Prosecutions continue for Littering and Dog Fouling. To date offenders have paid prior to attending, Pleaded guilty prior to court or have been found guilty at court. There has been a 99% success rate at court. A new Single Justice System starts next week which will mean a simplified file being presented and a larger amount being presented at an earlier stage. Currently persons being prosecuted now will not attend court until November 2017.

The Revenue Raised thus far from FPN's (Fouling and Littering) for this quarter is, £3975.00

OUTPUT DATA

FPN Litter	FPN Dog Fouling	PCN Parking	total
35	2	31	68
55	3	45	103
51	1	41	93
141	6	117	264

FPN AND PCN TICKET DISTRIBUTION BY WARD

NORTH	Darton East		
	Litter	DF	P
APR	8	0	21
MAY	16	0	21
JUN	11	0	18
Total	35	0	60

NORTH	Darton West		
	Litter	DF	P
APR	7	0	2
MAY	16	1	10
JUN	14	1	10
Total	37	2	22

NORTH	Old Town		
	Litter	DF	P
APR	6	1	6
MAY	10	1	10
JUN	12	0	7
Total	28	2	23

NORTH	St Helens		
	Litter	DF	P
APR	14	1	2
MAY	13	1	4
JUN	14	0	6
Total	41	2	12

Operations/Case Studies.

See case studies under separate cover

Dog fouling Operations have been conducted in the Clumber Street / Welbeck Street Area of Old Town . Members of the public using seeing us patrolling and have approached the Officers thanking them for their valued work. FPN's have been issued but for littering rather than dog fouling.

Case studies. (on separate sheets)

Court case studies. We have had three recent cases at court where offenders have either been issued numerous tickets and or failed and refused to provide their details to the officers.

- Case 1. C.O. a. Dog fouling and gave false details b. Littering and false details c. Littering and refused details. Fined £1320.00
Case 2. M.K. 3 x Littering offences. Fined £1230.00
Case 3. K.A. 3 x Littering offences. Fined £810.00

Added Value.

'Litter Picking' days



For those juveniles within the community (8) have been completed in May. There has been three litter pick days all with the volunteer action groups. One in Jump (2) one in Wilthorpe Park (4) and one in Dearne (BODVAG)(2).

There are 20 more Juveniles to date who have committed the offence in the North area to cater for. We have a new relationship with the volunteer Clean up teams to assist with generating days for the restorative restoration scheme to be included. The next Community Litter pick is on 12th August to Co-inside with the School Holidays on Swanee Fields Kendray Barnsley.

The juvenile will be subjected to this by agreement of the Parent / Guardian. These days will be overseen by Kingdom Staff. Juveniles have attended from this area and have been both beneficial to the Juvenile, Parent and Staff who attend.

Forge Community Partnership - Quarter 3 report received

July 2017

Clean and Green		RAG
	Satisfactory quarterly monitoring report and contract management meeting.	
Health and Wellbeing	Milestones achieved	
	Outcome indicator targets met	
	Social value targets met	
	Satisfactory spend and financial information	
Changing the Relationship	Overall satisfaction with delivery against contract	

Extract from the providers quarterly narrative report:

The Team have been involved in many projects over the Spring and early Summer months, the weather also playing a large part in whether projects go ahead or not and also adding to growth spurts in areas only recently cut back.

Contacts have been made with the Ramblers Association and U3A in an attempt to encourage members to help us keep an eye on footpaths around our Wards and we have been involved in promotional events and publicity campaigns to help the public understand the work of the Team and to be encouraged to volunteer not just during Volunteer Month. Continued work ensures that all NEW volunteers are trained on the equipment they are to use, the environment they are to work in and highlighting the safety issues not only for themselves but of those working around them.

Old Town has given the Team continued work around the Canal Street and West Road areas and support for the Friends of Wilthorpe Park striving for success in the Yorkshire in Bloom accolade. A very successful community litter pick and clean up was held on 21 April around the Brettas Park area (journal Apr-Jun Journal shows). The initial involvement with the community in February this year (Y2 Q2 report refers) was very short on enthusiasm but we persevered and finally involved the Barnsley Tesco in the Community, Kingdom, Burton Bank Primary and local residents. We co-ordinated on this project with a local resident who could possibly take on a more active role with a community group in the future. Kingdom were active with residents as many complaints had been previously made with regard to a constant dog foul problem. A successful day resulted in 114 black bags of litter (photographs in the Journal from 21 April show) and various pieces of fly tip collected by 33 volunteers of various ages. It is difficult to litter pick through the continued growth at this time of year so it has been agreed with local residents that a further date during October half term will take place. A recent inspection confirmed that the dog fouling has decreased since April and there was little visible new litter in the area. Barnsley Tesco in the Community are happy to continue to be involved in the future event.

Pogmoor Residents Association have agreed to join the Team in helping cut back the area known as 'the Mounds' adjacent to West Road/Cresswell Street. The area has become flooded with litter and has become very overgrown giving cause for concern to local residents about hidden anti-social

behaviour. The weather thwarted the first attempt in June but it is scheduled to take place on 12 July. The Team have also provided additional green/composting bins to help with the residents greenwaste which is generated by caring for a public space within the mounds area.

Work with St Mary's Gardening Club and St Paul's Church volunteers continues as many plants and shrubs continue to grow and our help is needed with the larger jobs.

In **St Helen's** Ward during a scheduled check of the play area between Rotherham Road and Wakefield Road we were approached by a resident who was quite upset about an area at the back of her fence which was in the play area/park. The Journal of 31 May shows the extent of the problem where 8 bags of litter had been left in a den behind the fence, the residents reported that fires had been lit and they had lost a complete fence as a result in recent times. The Team, with the help of the residents, opened up the enclosed area, cut back, cut the grass and exposed the ground which had been previously hidden from on lookers. The Team have been addressing the overgrowth and litter problems on the boundary footpath and ginnels/footpaths that run from it (recorded as a 'Other Environmental Project) – to date this has resulted in 65 bags of litter, various fly tip and 4 loads of greenwaste. On occasions members from Athersley Recreation Football Club have volunteered in this work and occasional volunteers have helped with this project. Continued work with St Helen's Church and a new Gardening Club – Athersley Cares has resulted in many seeds being planted, raised beds built and a continued interest from young people about plants/insects etc (Journal 6 June shows). The garden at the Community Shop is beginning to pick up momentum again following a slow start due to drainage difficulties and it is hoped that the Team will be in a position to assist in the future.

Whilst the Team continue to support Greenspace in the **Darton East** Ward in taking litter off the streets (45 bags this quarter) we have also helped plant 460 bedding plants around the War Memorial/Ibberson Gardens areas (Journal 20 May shows). Other community projects we have been involved with are the Dementia Inspired Social Club based at Mapplewell Village Hall where we helped put together their hanging baskets which now hang outside the hall, a promotional day in Mapplewell and with the Staincross Ladies Group, installation of sponsored planters guided by Cllr Spence, taking over the caring of an outside space on Wentworth Road, Mapplewell with local residents, reclaiming of footpaths in Mapplewell Park, cut back at Windhill Road play area and on Spark Lane footpaths and also clearing and fly tip removal on Spark Lane footpaths and assisting Mapplewell Village Hall volunteers with clearing the borders for seeding. As the journal from 6 May shows we have also removed an urgent fly tip brought to our attention by Cllr Miller.

The completion of the Springfields cut back took place during April and May and with the help of local residents the area is more open, usable and can now be maintained much more easily. The Team will continue to look after the area to avoid a repetition of overgrowth and a further date is planned with residents in August. Darton College and Primary have been involved with a project in the **Darton West** Ward with a re-vamp of the Skate Park (large project report 15 May shows), this is one of the projects that again the weather thwarted but it is hoped that it will be finalised in the near future. A disappointing outcome for a job was the fence running alongside the Shaw Carpets access road and Darton Park. The Team, with support from Parks, reinstated the fence on 23 May but has subsequently been pulled down, an alteration to the access arrangements to the park seems to have resolved the issue. We are also involved with Darton College as we help them design their eco garden in an area at the top of Brookhill Road, it has been agreed that the area will be fenced off although this aspect is currently on hold, whilst the issue of a fire hydrant in the proposed site, is addressed. The Team continue to support Voice for Darton with their litter picks which should now become more frequent and not clash with Greenspace, dependant on volunteer availability. Work with the Redbrook TARA involved the Team and TARA volunteers cutting back an overgrown

Mawefield Road Play Area and a litter pick down to the Country Kitchen on Redbrook Road (Journal 14 June refers). Following a successful WA bid further work to paint the play equipment will take place in the future once a date has been agreed with Redbrook TARA.

The turn-out of volunteers has increased during this period and the Team feel this is as a result of the previous efforts in relation to promotion/publicity and the support of the Ward Alliance members on a more frequent basis. The work in St Helen's Ward, which has previously been slow, has improved over the last quarter with the Team being able to average at least a visit every week (overall 14 visits in 13 weeks) and as with all Wards the signposting for projects and support of the Ward Alliance members is always appreciated.

As gala season is imminent we are to be involved with local community groups not only in the pre and post clean ups but being involved on the day, to use the opportunity to promote the work of the Clean and Green Team and the Ward Alliance involvement.

A number of projects are outstanding where nesting birds were found earlier in the year and it is hoped these will be concluded through the latter part of August when checks should reveal that the nests have been vacated. Summer will be a time for the Team to keep on top of the growth that happens so quickly in our Ward's footpaths/ginnells and public spaces.

An issue which seems to reoccur quite frequently is caused by the manner in which the local authority cuts the grass. In many instances the Team have cut back the edges as part of a project where it has significantly overgrown so that it is safe for them to be cut but it is continually not done and the team then have to re-schedule to go back troubling volunteers to be further involved. Many residents speak of their frustrations on this issue.

The amount of fly tipping continues to be problematic in our Wards – 2/3 of fly tipping comes from household waste and the Clean & Green Team and colleagues in the South, Tidy Team, have encouraged individuals when speaking with them on the telephone/by email and through social media to check that they are using workmen who have a waste carriers license to take away their waste. The Teams are constantly being vigilant in the removal of fly tipping as much as time allows but as the Team does not have access to BMBC Waste Disposal Sites and as a result we are very limited as to what we can lift because we have difficulties in its disposal. As a consequence this has had a detrimental effect on the amount of skip costs we have incurred which in turn, has had a reduced outcome on the percentage of spend achieved locally as the company used is from out of the area.

Anvil CIC Case Study 17 and Large Project

Title BRETTAS PARK CLEAN UP
Date 21 APRIL 2017
Ward Area OLD TOWN
Who requested? LOCAL RESIDENTS
Summary: This case study represents a number of co-ordinated parties coming together with the one aim to make their community a better place to live. It involved the Clean & Green Team, Kingdom Enforcement, Barnsley Tesco in the Community, Burton Bank Primary school children and local residents.
Key Learning Points: This was a fantastic outcome for the residents, the key learning point for the Team was the need for someone with local knowledge to enable the link to take place with the different groups of people involved, because of this the day was as successful as it was.
Background: The project evolved over time starting with a report of a litter and dog fouling problem previously (large project Brettas Park Y2 Q2 refers) which although was reported as a success it didn't involve the large amount of volunteers that we were hoping for. During conversations with residents on 21 February the Team came across an enthusiastic resident who couldn't attend in February but was interested in anything that we did in the future. This resident told us of her own efforts in trying to keep the area clean and litter/foul free. As a consequence we agreed a way forward in terms of publicity and attracting residents and school children from the local area.
Who was Involved: Staff: Clean & Green Team x 8 Existing Volunteers: 3 New Volunteers: 30 (15 under 16, not recorded as pupils as the school itself was not involved and the children were residents). Hours Given: 120
Any unplanned outcomes (Good or Bad): Fantastic work rate from all involved in collecting such a large amount of litter and fly tip in a short period of time. Residents appreciated the attendance of Kingdom who had previously reported that they didn't think there was a dog fouling problem (they

do now), having them in attendance at the same time as doing the clean up was of great help in communicating the issues and the attendance of Barnsley Tesco in the Community not only to provide refreshments but to get involved in the litter picking itself.

Outcomes of Project:

The following actions were completed:

114 bags of litter collected

Numerous items of fly tip collected (see photographs)

What could have been done better:

Nothing to report.

Next Steps:

Future date to be agreed with residents due to take place in October half term, longer term plans to enable the residents to litter pick regularly and the Team assist on a more ad-hoc basis when required.



Anvil CIC Case Study 18 and Large Project

Title WEST ROAD CLEAN UP
Date 6, 19, APRIL, 5, 11, 13 MAY & 13 JUNE 2017
Ward Area OLD TOWN
Who requested? COUNCILLOR LOFTS
Summary: Initial work of widening and clearing a footpath from West Road to Stocks Lane progressed into an identification of anti social behaviour dens and litter stashes requiring a large clear up.
Key Learning Points: The Team identified at an early stage the various needs for this large project in that a large amount of time was needed to clean the area and get it back to what it should be. The area was leafleted to encourage volunteer involvement but with no success. The removal of dens was the necessary start to halting the anti-social behaviour and because of parking difficulties an early morning clean up was identified one weekend to clear the street of litter and overgrowth.
Background: Councillor Lofts contacted the Team regarding the need to reclaim a footpath as overgrowth and verges had been lost over a period of time. As the work continued other areas of work were identified making the job a longer term, large, project which could only be undertaken over a longer period of time.
Who was Involved: Staff: Clean & Green Team x 3/4 each day Existing Volunteers: 0 New Volunteers: 0 Hours Given: 0
Any unplanned outcomes (Good or Bad): What appeared to be a small job has not only transpired to be a large project but has also led us to become involved with the Pogmoor Resident's Association as we identified a project, which will take place during July, with residents at 'The Mounds' on West Road/Cresswell Street. The team having cut back the overgrowth have had some frustration with the area not being included when the grass has been cut by the local authority. Whilst the Team appreciate it is a slight increase in area to include what has been cut back, in the longer term surely this would be more cost effective. The Team also identified the growth of Japanese Knotweed in an area close to the project, which Councillor Lofts has subsequently reported in.
Outcomes of Project: 26 bags of litter collected

4 loads of greenwaste
7 bags of recycling
(see photographs)

What could have been done better:

Nothing to report.

Next Steps:

Work will need to continue regarding the retrieval of litter once the growing months have passed and Councillor Lofts is due to meet with the Team again later in the year with regard to a plan of action.



CAB & DIAL – Yr2 Quarter 3 report received July 2017

	RAG
Health and Wellbeing	●
Anti Poverty	●
Changing the Relationship	●
Satisfactory quarterly monitoring report and contract management meeting.	●
Milestones achieved	●
Outcome indicator targets met	●
Social value targets met	●
Satisfactory spend and financial information	●
Overall satisfaction with delivery against contract	●

Extract from the providers performance report:

During Year 2, Quarter 3, this project provided 336 client contacts supporting residents with a variety of different issues. As we have continuously found throughout the project, the largest proportion of these have accessed the service for benefit related advice – although many clients have also accessed the service relating to relationship, debt, legal and consumer issues.

The additional £635,997 we have secured in benefit gains this quarter brings the reported benefit gains across the whole project to an estimated total of £2,885,290.

This quarter we have worked with clients with a combined indebtedness of £97,241. This means those clients will now have a greater disposable income to spend because their debt repayments will be negotiated to manageable levels.

As well as financial gains, 68% of clients that have answered our feedback survey this year have stated that they feel their health and wellbeing has improved and 88% report reduced stress and anxiety. In addition, 61% report that they feel more able to manage their own affairs.

N.B. Overall client numbers this quarter remain steady. CAB have seen an average of three clients per advice session, and DIAL have seen an average of four clients. However, analysis of individual outreach sessions shows that 97% of clients are still attending at the original venues, with only 3% utilising the new provision offered at Staincross Methodist Church.

Case Study 1

Client attended St. Helens Ward Outreach, Athersley Library, for support with both Employment & Support Allowance and Personal Independence Payment Appeals.

Client had originally completed the forms themselves and had been unsuccessful on both occasions.

Across 3 different outreach sessions a Mandatory Reconsideration, an SCSS1 Formal Appeal submission, and Tribunal Preparation were completed. I also wrote a letter for client to give to the GP requesting supporting evidence, specific to the descriptors in both the ESA and PIP claims.

Both appeals were allowed; successful at 2 x Tribunal Hearings. As a result, the client was awarded £186.90 per week Employment & Support Allowance & £113.56 per week Personal Independence Payment; a total benefit income of £300.46 per week, (£15, 624 per annum) not including Housing Benefit and Council Tax Support.

"I can't thank you enough Mick. I was really stressed and thought I was going to lose everything; I can finally relax now"

Case Study 2

Client attended Darton West Ward, The Darton Centre, expressing that their illness and disabilities, and thus their care needs, had increased.

I ascertained that the client was currently in receipt of Disability Living Allowance (DLA), claiming the Low Care component of £22.00 per week.

Contact was made with the Disability Living Allowance enquiry Line to request a review of care needs only.

The client then attended outreach again with a DLA form and I undertook a Review of Care Component only. The review was successful, awarding the client High Rate Care Component of £83.10 per week, increasing their weekly amount by £61.10 per week. (an annualised increase of £3,177)

Further benefit checks were also conducted - which are currently in process.

"I couldn't believe it when I opened the letter. It's made a right difference. I can now get a bit more help with things because of the extra money. Thank you for all your help"

PART C – COMMUNITY GRANTS SUMMARY

PERFORMANCE MANAGEMENT REPORT

APRIL 2017 TO MARCH 2018

Emmanuel – Over Fifty Friends

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

Project Summary:

Over Fifty Friends aims to promote and support the health and wellbeing of older and vulnerable people by the reduction of social isolation and loneliness, through a wide range of activities supported by volunteers of all ages. The range of activities are specifically designed to stimulate the mental capacity of an aging generation. Participants will have the opportunities to develop skills as well as learn new skills, alongside meeting others who are of a similar age with similar interests. This project aims to engage over 200 older people in the activities.

Performance Summary:

The second year of the Integrate project has rapidly began to take shape. The new focus on over 50's fun has meant that there has been a rebranding of the project to try to encourage new people to take part.

Although the project has been able to keep some of its much loved events from last year it has also began new initiatives.

Here are some the activities that the project has been enabling to happen in the local community - *indicates that it a new project for this year.

- Afternoon teas
This quarter has seen 2 afternoon teas take place, each with over 50 people attending. The teas offer a safe place where young family members can bring elderly relatives as well as elderly people able to come along by themselves.
- Coffee mornings (new to integrate project)
Emmanuel has long had a successful coffee morning take place each week. The integrate project has combined with the aging volunteers to give it a new burst of life and to inspire the volunteers to include more in the mornings such as day trips etc.
- *Craft group

Fortnightly group where half a dozen elderly women come together to work on a craft project of their own choice.

- *Film club
Fortnightly film club showing relevant films for the age group
- *Fun and fitness
A 6 week trial of light exercise specifically designed for older people
- Beetle Drive
Continuation of this popular evening from last year's project
- Woman's group (new to integrate project)
The integrate programme has begun to support this pre-existing social group for woman. The involvement in the group has been minimal so far, however this is to change after the summer break
- IT support group
Fortnightly IT support group
- Men's breakfast (new to integrate project)
A monthly event, which has been running for a couple of years, however the integrate project has been able to advertise it and encourage more people to go along

RVS – Looking Out for Older People

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

Project Summary:

The project aims to provide Opportunities for Young People by increasing their chances to interact and build relationships with members of other generations, learning new traditional skills and taking part in a range of enrichment activities which may not otherwise have been available to them. The project will help develop Stronger Communities by encouraging intergenerational groups to support one another and ensure that all participants have the opportunity to shape the future of the project by involving them in decision making and developing the work of the project in ways which best support services in their neighbourhoods. Participants will also have the opportunity to access RVS' existing network of luncheon and social clubs. The project aims to work with 200 young people and create 40 new volunteering roles.

Performance Summary: *Update available at a later meeting*

Reds In the Community – Walking Football

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

Project Summary:

Through the Fit Reds programme, Fit Reds Health Trainers provide participants with information regarding diet, nutrition and healthy lifestyles along with vital one to one support. Fit Reds Physical Activity Coaches engage participants with physical activity suited to their individual needs. Reds in the Community's proposed Walking Football Fit Reds Programme, which will build upon the positive work which the charity has undertaken in the North Area over the past year whilst piloting a brand new programme of activity which combines Walking Football with our successful Fit Reds programme, aims to directly address the issue of inactivity amongst males 55+ in the North Area of Barnsley and promote healthy living. The programme will be available to 30 individuals in the North Area.

Performance Summary: To date there are 10 participants actively involved.

RITC – Premier League Kicks

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

Project Summary:

Premier League Kicks programme, offers weekly sports sessions in community time, young people will be doing more sport and physical activity and will develop their sporting skills. Sessions will also support the development of essential life-skills such as teamwork, leadership and communication skills. Through engaging young people with sports participation activities, and of course sporting role models in the form of professional football players, as well as incentives such as match day tickets, Reds in the Community will inspire and motivate the young people we work with to continue leading healthy and active lifestyles. The programme will be available to 50 young people.

Performance Summary: The project is currently being delivered at Holy Trinity where there are 64 individual participants.

YMCA – YMCA Youthwork

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

Project Summary: Performance Summary:

The project aims to enable children and young people from the locality to access a range of positive activities as an alternative to risk taking and anti-social behaviour. To sustain a programme of open access, positive activities for children and young people that contribute to improving their health and wellbeing and raising levels of aspiration. Providing safe, local opportunities for children and young people to make positive choices about what they do outside of school hours. The project aims to provide youth work opportunities for 592 young people and create 66 volunteering and peer support opportunities.

Performance Summary:

Project Outcome	Intervention/ activities that will contribute to achieving project outcome	Target	Progress so far
Outcome 1 Improvement in the health and wellbeing of young people	<ul style="list-style-type: none"> Young people involved in project consultation & development of activities. Young people attending & taking part in a variety of activities. Flexible & targeted models of youth work delivery contributing to improvements in self-esteem and confidence of participants. 	<ul style="list-style-type: none"> 40 unique attendees 74 youth work sessions with 592 attendances from young people 	<ul style="list-style-type: none"> 31 unique attendees 24 Youth Work sessions with 203 attendances from young people
Outcome 2 Increased confidence, self-esteem, attitudes and aspirations of young people	<ul style="list-style-type: none"> Young people reporting an increase in confidence and self-esteem young people taking part in positive activities out of school hours 	<ul style="list-style-type: none"> 592 youth work opportunities 66 Peer Support & Volunteering Opportunities 	<ul style="list-style-type: none"> 192 youth work opportunities 22 Peer Support & Volunteering Opportunities

	<ul style="list-style-type: none"> • Creating opportunities for and access to personal development and accreditation supporting participants to make positive life choices. 		
Outcome 3 Young people taking ownership of their lives and making positive life choices	<ul style="list-style-type: none"> • Young people involved in project consultation & development • Delivery of a range of positive activities as an alternative to risk taking behaviour • young people participating in volunteering and Peer Support Activities 	<ul style="list-style-type: none"> • 74 youth work sessions with 592 attendances from young people • 66 peer support & volunteering opportunities 	<ul style="list-style-type: none"> • 24 Youth Work sessions with 203 attendances from young people • 22 Peer Support & Volunteering Opportunities
Outcome 4 Investment in the local economy and social value for the community.	<ul style="list-style-type: none"> • Investing in safe, local venues and supporting other community organisations in the localities • Employment of skilled and experienced youth workers • Creating opportunities for work experience, apprenticeship & volunteering 	<ul style="list-style-type: none"> • 1 Local youth worker employed • 2 work experience & apprenticeships • 4 Volunteers Supporting Young People 	<ul style="list-style-type: none"> • 1 Local youth worker employed • 1 work experience • 3 Volunteers Supporting Young People

The project is providing a flexible programme of activities with 2 weekly, age specific, open access youth club sessions during term time at YMCA Barnsley, along with holiday provision and outreach and engagement activities in the locality area.

The level of participation in this reporting period is positive and reflects the consultation and outreach activity, the weekly youth clubs are well attended and retaining a high level of participants from the North Area.

The programme of activities in this quarter has included:

- Regular consultation and engagement with young people about programme of activities.
- Opportunities for peer support and youth volunteering.
- A girls sport and activity project focussed on personal and social development, enhancing self-esteem, skills development and raising levels of aspiration and achievement. In this quarter participants have worked towards achieving the first grading in Kickboxing.
- Youth group programme opportunities around health and wellbeing, self-image, sexual health, sports, games, arts and crafts.
- Work around issues affecting group members that has developed into discussions about a fundraising event for a cancer charity.
- Horticultural activities and workshops around planning and development of a YMCA Orchard.
- Personal challenge and team development activities with attempts at world records.

The Y Stay In youth worker is also supporting a group of young women with issues around being in the care system and their personal challenges and development.

Providing a consistent point of contact and regular support, developing and maintaining relationships, and enabling them to explore and access wider opportunities and additional services.

Y Stay In workers often engage in conversations around relationships, in particular nurturing positive ones. Conversations with attendees who are worried about their relationships have been invaluable in terms of consultation in order to plan and deliver a more proactive response to some of the issues. Recent staff training on mental health and anxiety in young people has allowed our team to consider our roles as youth workers, and work out ways in which best we can explore these issues with attendees to Y Stay In and our wider detached / outreach provision.

The project workers have started some detached/outreach work in the Old Town and Darton area and as part of this will be hosting a youth chill out space at the Coalfields Festival in July, promoting personal safety and wellbeing. Youth workers and young volunteers will be using this opportunity to raise the profile of the project within the North Area, engage with new young people and consult about summer activities in the area and future programmes.

There are currently 2 active Peer Supporters and 1 Young Volunteer from the North Area supporting the project. One of these young people has also been participating in workshops that are focussed on developing an evaluation model for recording young people's personal development as part of YMCA projects.

The project has regular engagement with other providers to facilitate opportunities for young people including Targeted Youth Support, the Youth Offending Team, local PCSO's, and The Terrance Higgins Trust.

N.B. Next YMCA report available Jan 2018

OCTOBER 2017 TO SEPTEMBER 2018

Ad Astra Barnsley CIC – New Lodge

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

Project Summary: Performance Summary:

The Community Interest Company aims to use their management of New Lodge Community Centre to provide activities to involve a wide range of New Lodge and St Helens residents. These activities aim to provide a variety of volunteering opportunities, health benefits and improve community cohesion.

In addition Ad Astra will continue in its primary aim of raising the aspirations of young people throughout the North Area by providing and involving themselves and their volunteers in a wide range of community activities. These will be Family Fun days, After School Clubs, Peer support and Anti Bullying workshops and events to help improve the local environment.

Performance Summary: *Available at a later meeting*

Emmanuel Methodist Church – Stage Lighting

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

Project Summary:

Emmanuel Church hosts a number of concert and performing arts events during the year. The church has been advised by concert users that the lighting in the concert space is not fit for purpose. The grant funding will contribute to larger financial commitment to replace the stage lighting in the main concert area.

Performance Summary: *Available at a later meeting*

Homestart – Lifeline Project

Satisfactory quarterly monitoring form submitted	
Project milestones achieved	
Project indicators / targets met	
Overall project progress & achievements	

Project Summary:

Homestart intend to deliver a project to provide unique and proven support to isolated and vulnerable families in north Barnsley, building on the work we have delivered in other areas previously.

Homestart have use a volunteering model to support their delivery and they intend to recruit and specifically train local people on their accredited course to become volunteers and undertake home-visits, where they can provide practical help, emotional support and parenting advice to families who are struggling.

Performance Summary: *Available at a later meeting*